

10 Online Chat Agent Jobs You Can Do From Home

Are you looking for remote chat agent jobs where you don't have to talk on the phone? Keep reading; this post has you covered.

Back when I was in college, I worked for a telemarketing company. While the gig itself was flexible and paid well, it exhausted me. More often than not, people did not want to converse on the phone (which I get), so I would have to deal with their anger, irritation, and lots of cursewords and hang-ups.

Over time, I dreaded going in to work. After college, I worked for Medicaid, doing prior authorization for nursing visits and home medical equipment. Again, I was on the phone for long periods dealing with disgruntled providers — no fun!

While many [work from home jobs](#) are phone-based, the Internet has opened up a new breed of customer service that does not require being on the phone.

In fact, live customer service chat is becoming increasingly popular every day. Some of these online chat agent jobs require background knowledge of a specific area, and many of them require you to type a certain number of words per minute, so make sure you read all of the fine print before applying.



