

Then, users must sign out of devices that ‘should not have access’ and change their passwords. In case someone outside their household is using Netflix, the profile can be transferred.

How to set up a Netflix household

Users must set up a Netflix household, which is basically the TV that you use the most to watch Netflix. The company added that the devices that use the same internet connection as this TV will automatically be a part of the users’ Netflix Household.

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To set up a Netflix household, users can follow these steps:

1. Sign in to Netflix using a TV that is connected to your home internet.
2. Open the menu from the Netflix homescreen on your TV and select Get Help and then Manage Netflix Household.
3. Click on the tab that says Confirm Netflix Household or Update My Netflix Household.
4. Now, choose from the Send Email or Send Text option. As soon as you do that, a verification link will be sent to the account email address or phone number that you have registered with Netflix. The link expires in 15 minutes, so be sure to act quickly after this. Also, in case you haven’t added both email address and phone number, you will see only one option to verify.
5. Once you click on the verification link, select Yes, This Was Me. Then choose Confirm Netflix Household or Update Netflix Household to continue. That’s it, you have done your part. A confirmation will be displayed on your TV screen and you will also receive a confirmation email.

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